

## Microsoft® Windows® Vista™ and Easy Dental®

As a Microsoft Certified Gold Partner, the Henry Schein Practice Solutions (HSPS) team has been working closely with Microsoft to develop Vista-compatible versions of our practice management and add-on software products.

Currently the Microsoft Windows XP Professional operating system is the preferred and recommended client platform for HSPS's software applications. Although HSPS anticipates releasing Vista-compatible version of our software in the near future, you (our customer) need to know that upgrading or adding Windows Vista computers to your network requires a significant time investment on your part. This will help to ensure hardware, application and network compatibility and continuity with minimal disruption. Just as HSPS has had to, and will continue to modify its applications to work with (and take advantage of) Microsoft Vista as an application platform, many third-party vendors are also modifying their applications with various timelines for completion. Currently, many vendors who provide software applications, peripherals (printers and scanners), imaging software, camera and sensor drivers, and other devices, are not compatible with Microsoft Vista, and some may never be.

As a service, HSPS has provided steps and recommendations for those who desire to move to Windows Vista. This information is being provided to facilitate as successful an upgrade as possible.

After HSPS releases Vista-compatible versions of its software, HSPS will be working toward Vista-certification, wherein our products will take advantage of the speed, security and networking advantages native to the Vista operating system.

### Step 1.

#### Verify the need - do you need to update?

Why are you upgrading to Vista? Are you upgrading to fulfill a need? Upgrading to a new operating system is not a trivial decision and should not be made without careful thought and planning.

### Step 2.

#### Assess Your Technical Readiness:

- The system requirements for Microsoft Vista are considerably more demanding than previous Microsoft operating systems. Graphics cards, memory, processor, and more may need to be upgraded in order to run Vista.
- On top of the Vista requirements, you need to assess all of the other applications (including, but not limited to your practice management software), peripherals and services to ensure that you can successfully operate the computer to your satisfaction.
- Microsoft has provided a tool called the Microsoft Vista Upgrade Advisor to help you determine each computer's readiness for Windows Vista. The Windows Vista Upgrade Advisor will help you to determine if your Windows XP-based PC can run Windows Vista. Visit [www.microsoft.com/windowsvista/upgradeadvisor](http://www.microsoft.com/windowsvista/upgradeadvisor) to access this tool.

### Step 3.

#### Prepare your office

Every new application requires time and effort to learn in order to take advantage of its features. Windows Vista is an Operating System that is similar but still very different than its predecessors. It will require getting used to, and you may want to consider getting office training on Vista prior to upgrading.

### Step 4.

#### Obtain Vista Compatible Software:

HSPS supports the following as client operating systems for its products (not as servers):

Windows Vista Business Edition  
Windows Vista Ultimate Editions

HSPS does not support the following as client operating systems for its products.

Windows Vista Home Basic  
Windows Home Premium

### Step 5.

#### Monitor and control the upgrade

HSPS strongly recommends that customers utilize a [professional \(CIE\)](#) to help in the validation and upgrade process to Windows Vista.

